

Ken Brown

Miami / Fort Lauderdale, FL | 954-548-6886 | ken@kbrown.team | linkedin.com/in/ken-brown-712b6152 | kbrown.team

PROJECT MANAGER | OPERATIONS MANAGER | LOW VOLTAGE | AV | SECURITY | AUTOMATION

EXECUTIVE SUMMARY

Project Manager and Operations Manager with 30+ years of experience leading residential and commercial low-voltage, automation, AV, networking, security, surveillance, access control, and integrated technology projects across South Florida. Proven record managing projects from proposal review and scope validation through scheduling, field execution, installation oversight, troubleshooting, client communication, closeout, and final turnover. Trusted in high-expectation environments involving homeowners, builders, contractors, vendors, technicians, subcontractors, and executive-level clients.

CORE STRENGTHS

Project Management	Operations Management	Client Relations	Jobsite Management
Low Voltage Systems	AV Integration	Automation	Security Systems
Vendor Coordination	Scheduling & Logistics	Proposal / Scope Review	Installation Oversight
Access Control	Surveillance Systems	Structured Cabling	Networking
Team Leadership	Troubleshooting	System Commissioning	Quality Control

PROFESSIONAL EXPERIENCE

AVX, The Audio Video Experts - Miami, FL

Project Manager / Operations Manager | May 2023 - Present

- Oversee daily operations for an AV, security, and low-voltage integration company.
- Manage project execution, field operations, scheduling, staffing, installation workflows, and active job priorities.
- Coordinate technicians, subcontractors, vendors, material needs, and project timelines across multiple concurrent jobs.
- Supervise implementation of AV, automation, surveillance, networking, and security system installations.
- Maintain client relationships and drive project quality, completion, issue resolution, and customer satisfaction.
- Support operational efficiency and project delivery across all phases of installation work.

HW Automation - Dania Beach, FL

Project Manager | 2020 - 2023

- Reviewed sales proposals and scopes to confirm operational feasibility, profitability, and installation requirements.
- Specified products and system solutions for custom integration and automation projects.
- Oversaw installation teams and subcontractors across multiple concurrent residential and commercial projects.
- Coordinated scheduling, materials, jobsite logistics, client communication, and project execution from start to closeout.
- Supervised implementation of automation, AV, networking, surveillance, security, and low-voltage systems.
- Managed project closeout and supported collection of final balances.

Integrated Electronics Resources, Inc. - Hollywood, FL

Senior Technician / Project Coordinator | 2007 - 2020

- Coordinated and executed residential and commercial integration projects involving automation, security, surveillance, access control, and low-voltage systems.
- Managed field operations, scheduling, troubleshooting, service coordination, and customer communication during active projects.
- Installed and serviced Crestron control systems, Bosch security systems, Linear gate systems, IP surveillance, Keyscan access control, and related platforms.
- Worked directly with clients, contractors, vendors, and internal teams to ensure successful project delivery and system turnover.
- Assisted with system commissioning, programming support, troubleshooting, quality control, and final client handoff.

EDUCATION & TRAINING

Keiser College of Technology - Computer Science

Certifications & Training: BASA/FASA Certification | Control4 Associate Installer Course | Control4 Automation Programmer Course | URC Complete Control Programmer Course | URC Total Control Experience Programmer Course | URC Total Control Level 2 Programmer Course | Lutron RadioRA2 Programmer Course | Lutron RadioRA3 Programmer Course

TECHNICAL PLATFORMS

Crestron | Control4 | URC | Lutron RadioRA2 / RadioRA3 | Bosch | DSC | Ademco | First Alert | Keyscan | Linear | IP Surveillance | Structured Cabling | Access Control | AV Integration | Networking | Home Automation